

Terms and conditions

The Sarajevo City 24h, 48h and 72h passes (hereinafter: „Cards“) are a product of the „SCP“ Sole proprietorship (hereinafter: „Card issuer“).

The Cards are discount cards offering purchase discounts/free services (hereinafter „Services“) of third party partners, which are listed on the sarajevocitypass.org. (hereinafter: „Website“). Buyers of the card (hereinafter: „Buyers“) are entitled only to services that are listed on the abovementioned website.

Buyers of the card are obliged to write the name of the card user and correct date and time of start of usage of the specific card they have purchased. Any and all cards without the abovementioned data are not considered valid and as such cannot be used for services included in the cards. The cards are non transferrable, and can only be used by the named card holder, and in the validity period of the card.

All of the services included in the card are procured by third party partners, and the Card issuer is not in any way responsible for the conditions of the location or venues or third party acts or omissions at any location, venue, or service. Card issuer offers no reimbursements if any attraction or other service facility is closed or not accessible. Card issuer's sole responsibility is to provide the buyer with the adequate discount/free service listed on the website.

In order to obtain Sarajevo City pass benefits, the card holder shows the Card to the partner who will check the validity.

Card issuer is not responsible in any case of theft or loss of the cards, and the lost or stolen cards shall not be replaced.

Payment for online ordered Cards must be made using the payment methods specified on the Website.

Should any of the clauses of these terms and conditions be wholly or partly invalid, the validity of the remaining clauses or parts thereof shall not be affected.

Any legal dispute emerging from or being related to the legal relationship between The Card Issuer and the Buyer/Card holder shall be subject to the exclusive jurisdiction of the competent court in Sarajevo.